

REPORT WITH CONFIDENCE: WHAT HOTEL MANAGEMENT CAN EXPECT AFTER REPORTING HUMAN TRAFFICKING

KEY TAKEAWAYS FOR MANAGERS AND SUPERVISORS

The Hotline Is a Resource — Not Just a Reporting Tool

The Canadian Human Trafficking Hotline (1-833-900-1010) can help hotels assess concerns, navigate uncertainty, and establish relationships with local law enforcement before incidents occur.

Reporting Matters

Hotels play a critical role in identifying and disrupting human trafficking activity. Early reporting, staff awareness, and clear escalation procedures can meaningfully support victim protection and broader investigations. Staff should never hesitate to report concerns out of fear of “being wrong”.

Turning a Blind Eye Creates Risk

Hotels perceived as unresponsive to trafficking activity can become repeat targets for broader criminal activity. Clear operational controls, staff awareness, and confident reporting help deter illegal behaviour and reinforce that suspicious activity will not be tolerated.

Prevention Starts with Operations

Simple operational measures can help discourage trafficking activity, including reducing cash transactions, restricting access to guest floors with key cards and monitoring key card issuance, maintaining surveillance coverage (including hallways), preserving license plate logs, and keeping detailed records of suspicious activity for up to seven years benefits investigations.

Reporting Does Not Always Mean Immediate Enforcement

Reports may not result in immediate arrests or visible outcomes, but they contribute to intelligence gathering, ongoing investigations, and longer-term victim support efforts.

Relationships with Law Enforcement Are Important

Establishing and maintaining connections with local police services in advance can improve coordination, clarify expectations, and help hotels better understand investigative and response processes.